

From: Bryon Stremmer/TCI.

Sent: 9/12/2007 2:11 PM.

To: [-] Chris Santucci/=WDC/Toyota_NY@TOYOTA_NY.

Cc: [-] .

Bcc: [-] .

Subject: Re:.

Hi Chris,

This link references an advisory issued by TC to inform consumers on the proper installation of winter mats. Apparently, TC receives about 15-20 sudden acceleration complaints a year related to improper installation of winter mats. Note, there is no reference to ES 330.

If you would like to speak with me, please call me on my cell - 416-452-9674.

Regards,

Bryon Stremmer

Sent from my Blackberry Wireless Handheld

From: Chris Santucci

Sent: 09/12/2007 02:31 PM EDT

To: Bryon Stremmer

Subject: Fw:

Brian, can you find out the history on this?

Regards,

Chris Santucci - Assistant Manager

Technical and Regulatory Affairs

Toyota Motor North America

(202) 463-6856 ofc (202) 651-1581 cell

Sent from my Blackberry

From: George Morino

Sent: 09/12/2007 02:29 PM

To: Chris Santucci

<http://www.tc.gc.ca/roadsafety/tp/tp14665/v200701/menu.htm>

George Morino

National Manager

Quality Compliance Department

Product Quality and Service Support

Toyota Motor Sales, U.S.A., Inc.

Tel. 310-468-3392

Fax 310-468-3399

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